



VISTA

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Vista Oaks Owners Association

VOLUME 7 NUMBER 6

SEPTEMBER/OCTOBER 2000

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Address questions and concerns regarding the administration of the Vista Oaks Owners' Association to:
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3215 Steck Ave., #100
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PlateauRP@aol.com

President's Comments

Hello Neighbors!

I would like to welcome Judy Heyman as the latest member to the VOOA Board of Directors. Judy graciously accepted the position vacated by Jerry Weathers who has recently moved. Judy is a long time Vista Oaks resident, and has continuously displayed an interest in the activities involved with maintaining the neighborhood. If you get a chance, please join me in thanking Judy for helping out and taking on this responsibility.

Well, the Texas Y2K heat wave should be just about behind us. I can remember hot and dreadful summers in the past, but this one will certainly go down in the books as being one of the most severe. The toll it has taken on the landscaping has been significant, and the west-side water well has become critically ineffective. It appears that the well is in need of a higher capacity pump in order to sustain

adequate pressure once the water table is lowered during the summer months. We are investigating the situation further and exploring other irrigation options in order to come up with a viable long-term solution.

The Labor Day weekend brought with it the end of our lifeguard coverage at the recreation center. I was encouraged this year with the minimal amount of incidents that took place and I would like to think that this was largely due to the increased hours of supervision. Our first-time experience with part-time property management provided a more readily accessible resource and an increase in the frequency of property surveys. I would like to hear any comments you may have concerning the additional lifeguard coverage, the Skyhawks program, and the on-site property management to help us determine the importance of these topics for next year's plans and budget.

Work to install lighting around the Vista Hills kiosk should begin pretty soon. We ran into an issue with the initial plans to install a solar powered system. Additional landscaping around the kiosk will more than likely require a controller box for the irrigation requirements which would be better suited using a standard 110V power source. Once we receive the bid for this alternative setup, we'll get the installation going ASAP.

The last thing I need to speak about is a difficult subject, but one that the other Board members and myself are responsible for dealing with. We have spent a substantial amount of time in trying to address safety and aesthetic concerns about portable basketball goals being left in the street when not being used. Although most residents have generally complied with the various requests that we have sent out this year, we are

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Community Calendar

Oct 3, 2000	VOOA Board of Directors' Meeting	7:00 PM
Oct 9, 2000	MUD #9 Meeting	12:00 PM
Nov 7, 2000	VOOA Board of Directors' Meeting	7:00 PM
Nov 10, 2000	Deadline for Next Vista submission	
Nov 13, 2000	MUD #9 Meeting	12:00 PM

Summary of Board of Directors Meeting

Tuesday, August 2, 2000 - 6:35 PM

Ben Bennett, VOOA President, called the meeting to order at 6:35 p.m. Present were board members Jerry Weathers, Frank Berard, Scott Jacobs, Michael Peterson and Association Manager, Rosalyn Peterson. Board member Lori Walters was absent.

DRAC: The committee and board discussed resident concerns regarding parking of boats in the development. Discussion: possibly make changes or clarification to restrictive covenants regarding "gray" areas such as improvements within view (front of residence), basketball goals (should they be banned); masonry requirements, front lawn maintenance, street parking. What can Williamson County enforce? The manager will contact residents with basketball goals in the street to remove them when not in use. Fences along the thoroughfares (and throughout the neighborhood) must be properly maintained.

Jerry Weathers is moving from the area and is therefore tendering his resignation from the board.

Resident Concerns: When will the pump be replaced for the pool? The new pump should be installed this week.

Frank Berard – Requested that Platteau check into the installation of plexiglass to prevent pea gravel from being thrown into the pool;

Scott Jacobs – Express concerns regarding pool maintenance. Scott states that the pool needs to be maintained better. This could possibly cut down on some of the maintenance problems. Should the guards be required to do more cleaning? Contact Clearwater – more cleaning – every morning the pool should be cleaned; clean filter baskets, vacuum the pool more. The Platteau staff member on site (Joey) will check maintenance as well. Scott also

recommended that there be a more active recreation/pool committee.

Ben Bennett - Next year check the pool lifeguard and maintenance contract should include Red Cross Certification for swimming lessons. It was expressed that there is limited scope of the swimming lessons offered and what parents should be expect.

Overall statements made indicated that the Skyhawk's programs had gone well and that even though some of the swimming classes had been rescheduled, residents seemed pleased with the results.

Scott Jacobs – How should the lifeguards address disciplinary problems at the pool? According to Clearwater Management, signs must be posted at the pool to enforce the "no alcohol" rule. All signs to be eventually updated and reinstalled. No alcohol consumption related issues have been reported.

Richard Powell – The lifeguards should have the authority to warn a resident regarding behavior problems (maybe a second warning) and then call for help from a board member or police when appropriate. Ron cautioned that the lifeguards be very clear when calling the Sheriff's Dept. that the resident is being asked to leave.

Question – Was the altercation between some neighborhood youth and adult residents earlier this year dealt with legally? Was the tape viewed? How can the evidence on the tape be used? On-site manager can view the tape and address such problems. A Williamson County Deputy responded to the incident.

A letter of notification could have been sent to the parents of the young people involved in the incident. In the future all board members will be contacted regarding general concerns and unac-

ceptable activity at the pool. Ben Bennett stressed the need for pool supervision earlier in the season.

Richard Powell – Does Officer Marsh directly contact parents when there are problems? There is a fine line between what Officer Marsh can do on behalf of the association and the Sheriff's Dept (must still act as an law enforcement officer even when off duty and serving on behalf of the VOOA).

Skateboards, bicycles – Instruct the guards that there should be no bikes or skateboards within the gated area. The pool and recreational area rules must be followed.

Security – 34 calls in July. Typical call profile, fireworks and an attempted forced entry noted. Shouldn't the fireworks issue be a concern – the covenants should be enforced. Reminder that it is a violation of the covenants. Should Officer Marsh on behalf of the Association enforce this? As the security officer for VOOA can he enforce the restriction against fireworks? Is this disturbing the peace? The board to address this issue before the end of the year – New Year's Eve will be the next "fireworks" holiday. The calls reported were in the security report, names not provided. Can the VOOA petition the county to enforce this issue?

Contact PEC regarding the locations of lights that are not functioning. Reference the attempted forced entry on Newland Cove for lights to be repaired. Check with PEC this week to find the status. Which damaged lights are not the responsibility of PEC? Contact the MUD regarding any areas where they may be responsible.

Vehicles parked near intersections – Ron has made a few stops and most have been dealt with. Parking across the sidewalk – Ron to contact property owners again.

(Continued from page 2)

Concrete truck damaged a light pole at Indian Oaks & Vista Isle (PEC notified).

Contact Terry Boyd regarding street-lights in the Summercrest area

Noted that this evening was “national night out” – a neighborhood program to introduce the neighbors, etc.

Neighborhood Watch – Richard Powell and Scott Jacobs to chair – Obtain information from Sgt. Hutchinson (Williamson County).

Landscaping- sprinkler concerns – Possibly install multiple clocks so the sprinklers don’t run during the day and also put less stress on the grass. Advance will check the system to split the zones. There are pressure problems and concerns regarding there being enough water available. Contact the well repair company. The well needs to be checked and maintained on a regular basis. Possibly have to MUD pipe in (both wells). Attempt to secure “as built” plans for the wells and the system? Have both checked out and provide an assessment to the board.

Suggested well contractors – Tom Arnold, Tommy Lovelace & Whisenant – set meeting with board members. Goal - to have adequate water pressure at all times – obtain 3 proposals. Provide contacts to board members.

Mail Kiosk – plantings – landscape plan and proposal provided by Advance Landscape to Ben (plan included in files) - \$9,300; also clear and prep corner areas along Vista Hills; total of \$12,000 in improvements were bid. It is best to plan the installation during cooler weather.

Hole along Vista Isle @ Royal Vista to be filled in; areas along Royal Vista should be restored (sod, trees, shrubs, etc). Comment - once the fence line is completed, the builders should be responsible for these areas.

Sprinkler heads need to be redirected to provide better coverage; are the sprinklers set to provide adequate coverage – change watering times. Possibly install a system to regulate watering schedules based on the amount of rainfall (moisture in the air). Watering during the day can also create stress - excessive watering. Vince to review the system.

Dead Cherry Laurel at Royal Vista stressed – lack of water (pressure problem). Near Enclave wall - possibly replace grass with more drought resistant material. Dry spot at Royal Vista and Galena Hills; also treat for ants around the recreation center.

Directory – Jan Ames has volunteered for the committee (Ben to contact).

Newsletter – next will be September – Chris to receive new residents listing and minutes (this week).

Social – no report

Treasurer’s Report – Is there any incentive for residents to pay their assessments in advance? Financials reviewed.

LOT IMPROVEMENTS:

3580 Ashmere Lp.
Storage Bldg.
Approved

4019 Honey Bear Lp.
Fencing
Approved

3917 Shaker Ln.
Landscaping/Brick Wall
Approved

4116 Moss Hollow
Patio/Walkway
Approved

4447 Hunters Lodge
Landscape Imp/Playscape
Approved

With no other business to discuss the meeting was adjourned at 11:15 p.m.

(Continued from page 1)

still receiving many complaints. A portable basketball goal on a public road, whether in use or not, is in violation of the laws of Williamson County. We will be instructing Sgt. Ron Marsh to issue warnings (and citations if required) in order to get the portable goals off the streets. We understand that the general feeling about a goal located in a cul-de-sac seems to be less of a concern, and that the primary complaint deals with goals being continually left on the streets when not being used. But the enforcement of the law cannot draw a distinction between a cul-de-sac versus a thorough street or whether the goals are in use or not. We appreciate those who have kindly taken their neighbor’s concerns into consideration and complied with our requests, and understand the frustration that this action will cause some homeowners.

So, that’s about it – still pressing on with pursuing the funding to renovate the playscape area, dealing with the developer to close on items before their role in the neighborhood comes to an end, and many others that you as homeowners feel are important to our neighborhood.

As always, thanks for your support.

Ben

Welcome Italians

The Italian Cultural Association of Greater Austin welcomes Vista Oaks residents of Italian descent.

For information contact Linda or Bob Calvisi at 244-6808 or email Linda at lfcaustin@aol.com.

Editors Note — Did we miss your house? Check the on-site manager, or call and leave a message at Plateau, ext 25. You can send an e-mail about this or if you have comments, find errors in our phone lists, or just want to put a small notice in the paper please send to me at newsltr@vistaoaks.org. The *Vista* can also be viewed or downloaded from vistaoaks.org. Thanks, Chris

AT LAST!

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Vista Oaks Newsletter, September, 2000

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Security Update—SGT Ron Marsh

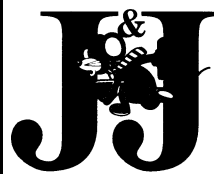
Hello, to all Residence of Vista Oaks. The crime in Vista Oaks is staying low again. I know that the low crime is due to everyone working together to help stop crime. We have had a few problems with complaints of parking again. These problems can stop if we can work together to help park properly in the neighborhood. The pool and recreation area have been crime free this month and no reports of any problems. Some of you may notice the white vehicle that I now drive. I was transferred to a new division again. Please stop me if you have any questions while I'm in Vista Oaks. If you have a question or comment about crime in Vista Oaks contact me at 260-4285. I will call you back as soon as possible. I hope you all had a good start to the new school year.

Thank You, Sgt. Ron Marsh

Yards of the Months

Congratulations to winners of the July
"Yard of the Month"

4426 Hunters Lodge - This time we'll move the sign!
4080 Honey Bear



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Austin, TX 78757

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fax: 452-3556

Betty Mackey

Vista Oaks Playgroups

Vista Oaks offer two playgroups open to all residents. A toddler playgroup (birth - 3 years) meets on Wednesday morning from 10am to noon. For more information please contact Leigh Anne Reichow at 733-1102 or Kelley Black at 388-2788. A preschool playgroup (3 years - pre-k) meets every Friday at 10 am unless otherwise noted. Please contact Kitty Kress at 238-7397.

Wednesday Toddler Group

9/20/00	Natalie Anderson	671-3982
9/27/00	Diane Chandler	733-2385
10/4/00	Gina Doolittle	244-4291
10/11/00	Windi Catchpool	388=7035
10/18/00	Jennifer Dunn	388-5352
10/25/00	Sue Erfurth	341-0606
11/1/00	Leigh Anne Reichow	733-1102
11/8/00	Colby Krause	248-0188
11/15/00	Kelley Black	388-2788

Friday Pre-school Group

06/16/00	Vista Oaks Pool	(Bring Money for Pizza)
06/23/00	Ramalou Prince	255-3256
06/30/00	Bonnie Berggren	
07/07/00	Shelley Asbury	218-0997
07/14/00	Teresa Beckham	238-0739
07/28/00	TBA	

Attention Vista Oaks residents: Anyone interested in forming a weekend playgroup for children 0 - 2 years of age is asked to please call Amanda at 388-1168

Welcome New Friends and Neighbors

Christopher Syder & Kristin Greilick	3717 Newland Drive
Lawrence Arnold	4201 Kinsburg Drive
James Armstrong	4456 Hunters Lodge Cove
Jill Peterson & Jerome Brown	4015 Galena Hills Drive
Mark & Glynnis Odom	4106 N. Summercrest Loop
Betty Lamkin	4223 N. Summercrest Loop
Charles & Catherine Bennet	4228 N. Summercrest Loop
Phillip & Susan Perez	4230 N. Summercrest Loop
Bryan Godwin	2001 Summercrest Cove
Joe & Veronica Alvarez	2005 Summercrest Cove

Babysitter Directory



Antonia Addo	246-0940
Mark Blancken (CPR)	246-6945
Kendra Bowerman	388-5960
Tiffani Breslin (CPR)	255-4041
Erin Buethe (Red Cross)	671-6211
Honri Dicks	310-2093
Amanda Gutmann (CPR)	255-6838
Sarah Hanrahan (CPR)	388-7781
Jennifer Kohlin	733-1731
Rachel Lynn	310-8757
Donna Martin (after school only)	238-7963
Jenna Nichols	244-1449
Jessica Padgett (CPR, Red Cross)	341-7544
Shannon Parsells (Red Cross)	671-3297
Ashley Peterson (CPR)	310-8582
Heather Peterson (CPR)	310-8582
Michelle Peterson (CPR)	310-8582
Rochelle Peterson	218-1276
Amanda Sindors	244-1019
Chelsea Stern	388-6328
Sara Jane Stewart (CPR)	246-8667
Kristina Thompson (CPR)	341-0516
Tiffany Thompson (CPR)	341-0516

Home Delivery Directory

Pizza Hut (Cedar Park)	259-4444
Mr. Gatti's Pizza	459-2222
Peking Palace	255-6952
Take Out Taxi	494-1500

Pet Sitter Directory



Brian Blanchette	671-3531
Mark Blancken	246-6945
Kendra Bowerman	388-5960
Cheryl Darnell	218-1509
Jason Darnell	218-1509
Todd Darnell	218-1509
Amanda Gutmann	255-6838
Sarah Hanrahan	388-7781
Jonathan James	388-7343
Kyle Maze	218-9226
Stacie Maze	218-9226
April North	310-0962
Evan North	310-0962
Kristen North	310-0962
Rochelle Peterson	218-1276
Amanda Sindors	244-1019
Anthony Sotillo	388-3500
Walter Sotillo, Jr.	388-3500
Chelsea Stern	388-6328
Sara Jane Stewart	246-8667
Christopher Thompson	341-0516
Jonathan Thompson	341-0516

Yard Work Directory



Tony Almeida	238-0971
Brian Blanchette	671-3531
Jason Darnell	218-1509
Honri Dicks	310-2093
Jonathan James	388-7343
Justin New (references)	388-1230
Evan North	310-0962

WANTED! FRIENDLY NEW NEIGHBORS!

New to the area? Been in the area for years but want to meet more folks? Enjoy joining in on group games and activities?

Think local sight-seeing trips are exciting?

Then, the Round Rock New Neighbors want you! For more information or to arrange a visit, call Mary Anne Breaux 244-6476

Home Sellers/Buyers

If you are selling your home in Vista Oaks, please notify Plateau Property Management when ownership changes hands. If you are buying a resale home in Vista Oaks, please notify Plateau Property Management.

Web Guy Notes

Hello neighbors!

It was recently brought to my attention that folks using Netscape seem to have problems accessing our home page. I went to the Netscape home page and retrieved the current 4.75 version. Sure enough, when I accessed our home page it crashed. I am using the latest release of Microsoft Front page 2000 to build our site and started to think about the release date of Microsoft's Front Page verse the release date of Netscape browser. I went back to the Netscape home page and found a version 6. It is in Beta at this time, but free to download. I did. It mostly works. It did not correctly place some of the text, but at least it stays running and you can access the site. I would encourage anyone that is using Netscape to upgrade to the version 6. Those that have not seen the site, please go to www.vistaoaks.org. There is a secure section for Vista Oaks residents only. When you require access, e-mail me your name, address and phone number for verification, and I will e-mail you the necessary information.

I am currently reviewing other ways to utilize our site. Looking into the future and realizing the impact and importance computers have in society, it has been proposed that we consider e-mailing the newsletter to residents. Another alternative would be to simply post the newsletter each month on-line. For those of us who use a computer and the Internet daily, it would be beneficial and more cost effective to simply e-mail the newsletter each month. However, at the same time we realize some residents might prefer the newsletter in hard copy. For those residents, a hard copy would be available. The purpose in considering the two options is to greatly reduce the number of printed copies, therefore saving you, the association, money. Please, let me know your thoughts as I know this issue greatly affects you.

Are you planning to build a new deck, fence, or storage shed? Did you know the deed restrictions are posted on-line? Before you step into that 112-degree Texas sun, sit back with a cool glass of tea and browse through deed restrictions. Confused about which day is your watering day? That too is on-line. Need a babysitter and cannot find your printed copy? Enter the secure section to see the list along with area restaurants and yard work tips. Do you see a pattern here? Look for more goodies to be posted over the month.

Many of you have been submitting questions online. Good for you! I believe this is where our subdivision shines. Over time I hope to place a "Top Ten" questions section for the most requested topics.

Until this next adventure!

Steve Sinders
The Web Guy



Keep surfin'

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Our **BABY SAFE** Cleaning Service protects your baby from:

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I know there are lots and lots of babies and toddlers rolling around on the carpet in *Vista Oaks*. That's why I looked into the **BABY SAFE** Carpet Cleaning System as soon as I heard about it. Hey, I've got three little grandkids in *Round Rock* too.

BABY SAFE was designed to reduce a high rate of bacteria while protecting children from harsh chemicals as your carpet is beautifully cleaned. Children are more exposed to bacteria and chemicals on a carpet than adults are!

The body's system that combats both chemicals and bacteria exposure is the immune system. The most important thing to remember is that a child's immune system is not fully developed.

BABY SAFE is the answer to bacteria and chemical exposure. It simply reduces bacteria drastically without the harsh side effects of most cleaning products.

At *American Eagle* we have always cleaned for health. Our procedures remove a very substantial number of known allergens such as dust mites and their residues, molds, pollen, etc. And now we've got **BABY SAFE**! So stop worrying about your carpet. Go ahead, you deserve fresh, clean carpet - AND - the peace of mind you'll get with our new **BABY SAFE** Cleaning Service.

Please Call Me, Kent Brashear, for More Details

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